



QUALITY CERTIFICATES ISSUING SERVICES

CUSTOMER FEEDBACK FORM

CUSTOMER DETAILS

Name :

Designation :

Company/Organization Details:

Phone/fax/Email :

QUESTIONNAIRES

1) Response to your Initial enquiry

a). Excellent b). Very good c). Good d). Unsatisfactory

2) Were THE Q staffs polite and courteous with you in their interactions?

a). Yes b). No

If No, kindly provide the details:

3) Were the Certificates are being issued to you on time?

a). Yes b). No

If No. a) Delayed with intimation b) Delayed without intimation

4) Your overall perception of Quality of "THE Q QUALITY CERTIFICATES ISSUING SERVICES"

a). Excellent b). Very good c). Good d). Unsatisfactory

5) Would you prefer to use "THE Q" services again?

a). Yes b). No

6) Other comments/Suggestions if any:

Customer Signature and Stamp with Date: _____

For Office use only:

Action Required, if applicable:

Reviewed By: